

Home Care Quality Indicator Pilot

Introduction

You are invited to participate in a pilot study conducted by the Department of Health and Aged Care, facilitated by HealthConsult. This study aims to test and develop Quality Indicators (QIs) for in-home aged care services.

What is the purpose of this study?

By participating in this study, you will:

- Help ensure that Quality Indicators for in-home aged care services are practical, relevant, and effective
- Contribute to improving the quality of care for older Australians
- Gain early insights into potential future reporting requirements
- Provide participating services with benchmarking data to help improve their services

What is involved in the study?

Your in-home care service provider has identified you as an eligible participant for this project. You will be contacted by your service provider (or a third party on their behalf) to complete a 15 question survey that will ask you about your consumer experience, quality of life and your involvement in care planning. Your participation in this study is voluntary, there will be no negative impact on the care you receive from your service provider if you choose not to participate. By participating in the data collection activities, you are giving your consent to be part of this important study.

What will happen to my information?

All data collected will be treated confidentially and used solely for the purposes of this study. Personal information will be protected in accordance with relevant privacy laws and regulations.

Contact information

For more information, please contact QI@healthconsult.com.au

Thank you for your consideration and potential contribution to improving in-home aged care services in Australia.